

Spotlight on Bolana's Concierge Services Division

Through the years the world has become increasingly smaller with social media giving us direct access to nearly the entire planet. As humans we thrive within connections. It is essential to our progress and well-being. Through these connections we have advanced our world from gathering and hunting to web-surfers and online shoppers.

Yet despite these technological advancements, as humans we require human touch. Human connection and interaction promotes a sense of value and care. Without human connection there comes an increase in societal loneliness. In 1962, President John F. Kennedy encouraged a crowd in New Orleans with this thought, "One person can make a difference, and everyone should try."

As a concierge division, we ask ourselves this essential question, "How can we make the world a better place by improving someone's day; one day and one site at a time?" We get the opportunity to provide a sense of personal value through daily connection with our building's tenants. Through these connections, whether a brief chat or showing interest in a tenant's day provides human connection and support.

Here's a final thought; Jackie DeShannon's song, Put a Little Love in Your Heart, written in 1969 challenges us to make connections with our fellow man. Here are some of the lyrics: Think of your fellow man, lend him a helping hand, put a little love in your heart, and the world will be a better place for you and me you just wait and see. Team Bolana strives to do this daily with external and internal clients, tenants, owners and visitors **WE SERVE**.



Bolana resident retention support event.



Meet & Greet event at Pennsylvania House for residents to meet their new property manager, Shola Babalola. Pictured left to right: Jeri Jordan (Bolana), Shola Babalola (PM) and Ed Theophile (Bolana)

Bolana's Scholarship Program News

Bolana's Tabernacle of Prayer Scholarship



Leslie Osorio

Leslie Osorio was awarded the Tabernacle of Prayer Scholarship sponsored by Team Bolana for \$600.00 for the 2023-2024 academic year. Leslie is attending Prince George's Community College. Congratulations!

Keeping Up with Team Bolana's Past Scholarship Recipients

Below we have shared some communication received from some of our past scholarship recipients:

"I just want to thank you for the past scholarship, it helped me this semester by paying off my tuition and helping me achieve this semester. Thank you." - Tatiana Lopez

"This scholarship means a lot to me...It will also help me for school and cover part of my tuition costs. As a freshman entering college, one never knows if they will be able to, due to the cost. This scholarship allows me to begin my next chapter of higher learning. Thank you again." - Aiden Lopez

"Receiving a scholarship check as a Hispanic college student at UMBC means recognition, support, and opportunity. It validates my hard work, eases financial burdens, and inspires me to excel while representing diversity and empowerment." - Fernando Rosales

Quinceanera Celebration



Team Member Magaly Lara, and her husband Walter celebrated their daughter Valerie’s 15th birthday at her Quinceanera. Beautiful!!

Welcome to the World Little Ones!

Gianna Guardado was born on 7/2/23. She is the daughter of Corporate Team Member Ana Chevez and she loves to smile and cuddle with her mom.



Nola Denise Dock was born on 9/8/23. She is the daughter of Nia and LeRel Dock. LeRel is part of the Bolana social media team.

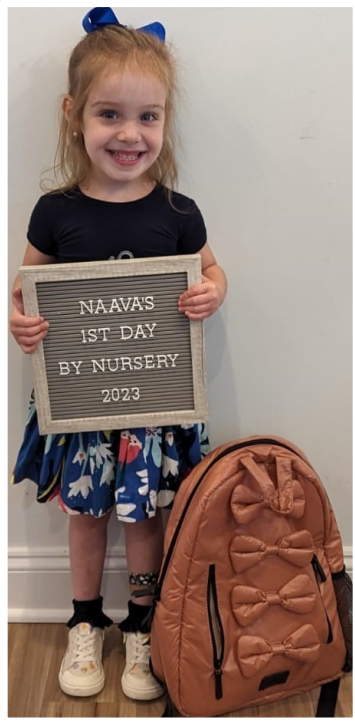


Good News!



Doctors announced that Rosario “Rosie” Lopez has been cancer free for 1½ years. She is so thankful for a 2nd chance at life and just celebrated her birthday in September!

First Day of School



Corporate Team Member Yehuda Sher’s son, Gavriel and daughter, Naava each getting ready for their first day of school.

Excerpts taken from some of the feedback we have received from our Clients

"I am writing to express my sincere appreciation for the exceptional service and partnership we've experienced with Kevin Williams, the Supervisor of the concierge team at The Palladium, and the team at Bolana. Since Kevin has taken on the supervisor role for the concierge team at The Palladium, our experience has been nothing short of outstanding. His leadership, professionalism, and dedication have significantly impacted our operations and the overall experience we provide to our residents and clients.

Thank you once again for the outstanding service and support. I look forward to working together for many more fruitful years.

Karen L. Martin
Community Operations Manager
The Palladium

"Ingola and I arranged the altar flowers this morning and appreciated the help of Nelda , she was very cheerful and willing...Cory also helped me yesterday, he carried the heavy box of flowers from my car to the flower room, he is very polite!"

Anna Brooke
Christ Church of Georgetown

"Thank you for always reporting our issues directly...they responded this morning and remedied the toilet issue. Also I wanted you to know that, as always, your team is doing a great job of keeping Riggs building in great shape!"

Peter M. Canine, CPA, CGMA, MBA
Chief Operating Officer & CFO
University of Maryland Alumni Association



Bolana's Team at Duke Ellington School of the Arts

Bolana's team at the Duke Ellington School of the Arts received accolades from the D.C. Department of General Services and MBB Affiliates, LLC for excellent service provided at the school. Pictured here from left to right are Bolana Team Members Xiomara Leiva , Angelica Gomez, Karla Matute, and Rubia Argueta. Well done, Ladies!!



Team Bolana School Supplies Donations

Tabernacle of Prayer

Bolana supported the Tabernacle of Prayer in their school supplies drive, providing crucial educational assistance to K-12 students in need. Pastor Fredy A. Chevez, President of Tabernacle of Prayer Church said:

"Through your generous donation, our church has successfully provided essential educational resources, such as bookbags and different school supplies, to students K-12...This is very crucial to the wellbeing and educational attainment of underprivileged children in the community. The impact of this school drive extends past the classroom setting. We are sowing seeds of hope and empowerment within young learners, entailing a brighter path for their future...Moreover, your support is helping to alleviate the educational disparities eminent in many communities and providing educational opportunities to the minds who will become our future leaders."

We are honored to have Bolana Enterprises, Inc. as a partner in our mission to enrich the lives of our community's children and uphold core values of hope, healing, and harmony within our church. Your commitment to this cause is truly commendable and we are excited for you to witness the growth as a result of your contributions. Please accept our sincere appreciation for your generosity and willingness to make a difference, and we hope to continue this partnership for years to come."



Joy of the Redeemer Outreach Ministry

Bolana provided support to The Joy of the Redeemer Outreach Ministry and H.U.G.G.S. (Helping Unique Girls and Guys Succeed) with a donation to their "Fill a Backpack...Help a Child in Need" school supplies drive.

This program assists parents who need some help with getting supplies for their children so they don't have to worry about being able to provide them with the basics they need to enjoy and thrive in their education.

Donate Blood Today!

- Every 2 seconds someone in the U.S. needs blood and or platelets.
- Approximately 29,000 units of red blood cells are needed every day in the U. S.
- Nearly 5,000 units of platelets and 6,500 units of plasma are needed daily in the U.S.
- Nearly 16 million blood components are transfused each year in the U.S.
- Sick cell disease affects 90,000-100,000 people in the U.S. About 1,000 babies are born with the disease each year. Sick cell patients can require blood transfusions throughout their lives.
- The average red blood cell transfusion is approximately 3 units.
- A single car accident victim can require as many as 100 units of blood.
- Blood and platelets cannot be manufactured; they can only come from volunteer donors.
- One donation can help save more than one life.
- According to the American Cancer Society, more than 1.9 million people are expected to be diagnosed with cancer in 2023. Many of them will need blood, sometimes daily, during their chemotherapy treatment.

THE TIME TO
GIVE BLOOD
IS NOW



American
Red Cross



Team Bolana is proud to be of service, "shining a little light in dark places."

Team Members' Years of Service Recognition

The following team members have hire anniversary dates in the months of May through August. These team members have been a member of the Bolana Team for at least 1 year. Thank you for your continued commitment to making Bolana a great place to work and being an asset to the team!!

** = 5 or more years of service*

*** = 10 or more years of service.*

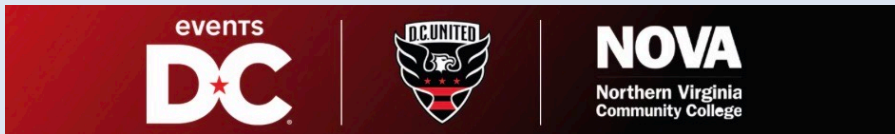
Andrea Rivera-Turcios	6/1/09**
Cynthia Isaacs	6/1/09**
Vicenta Hernandez	6/1/09**
Kimberly Frantz	6/1/09**
Tessa Cain	6/1/09**
Phillip Nicely	6/2/09**
Yanci Flores-Gomez	6/21/09**
Pronzella Dennis	6/17/11**
Angela Enriques	6/1/12**
Robert Beans	6/16/13**
Leonardo Mercado	8/18/14*
Alexandra Cuello Vega	5/1/15*
Norma Sorto Soriano	5/1/15*
Manuel Rodriguez	5/27/15*
Edilia Banos Salinas	6/6/16*
Coralia Guardado	7/2/16*
Glenda Sanchez	5/1/17*
Miguel Huertas	5/4/17*
Mario Hernandez Amador	8/4/17*
Guadalupe Flores	8/19/17*
Dario Garcia	5/1/18*
Karla Cetino	6/10/19
Matthew Smith	6/10/19
Xiomara Leiva	7/12/19
Eyby Banegas	5/11/20
Clelia Palacio	5/16/20
Cathy Stallings	5/17/20
Maria Sanchez	5/28/20
Sara Saravia	6/17/20
Jeri Jordan	7/1/20
Odilio Garcia Sarceno	8/22/20
Darryl Massey	5/1/21
Wayaka Jordan	5/1/21

Octavia Alford	5/2/21
Keeia Spriggs	5/3/21
Esperanza Vasquez	5/3/21
Celestino Hernandez	5/5/21
Suleyma Castillo Alvarado	5/7/21
Wendy Melendez	5/7/21
Elba Sorto	5/7/21
Fernando Reyes Monroy	5/7/21
Israel Guzman	5/16/21
Rosa Rodriguez	5/21/21
Jennifer Flores	5/24/21
Diana Escobar Murcia	6/1/21
Evelyn Guillen	6/1/21
Nelson Vides	6/1/21
Rosalba Vazquez Calixto	6/22/21
Carlos Figueroa Figueroa	6/28/21
Erika Lopez	7/16/21
Shade Akintorin	7/20/21
Darryl Williams	7/31/21
Wyatt Hicks	8/2/21
Felipe Lopez Perez	8/16/21
Marvin Hernandez	8/16/21
Blanca Ruiz Villalta	8/20/21
Jonathan Bonilla Garcia	8/21/21
William Benitez Martinez	8/22/21
David Crankfield	8/30/21
Ines Sorto Amaya	5/1/22
Jose Alvarez	5/1/22
Mauricio Rosales	5/1/22
Martha Martinez Soliz	5/2/22
Yessenia Alvarez	5/16/22
Teresa Salguero Rivera	5/16/22
Ana Lara	5/20/22

Juan Soto	5/22/22
Jose Lara Gomez	5/28/22
Vera Coates Kent	5/31/22
Alexander Valdez Cuello	6/8/22
Carlos Ventura	6/19/22
Marbely Damas	6/27/22
Maritza Hernandez	6/29/22
Veronic Rivera	6/30/22
Daryl Whitehurst	7/2/22
Guadalupe Colacho	7/6/22
Vlima Gabriel Martinez	7/6/22
Francisco Juarez	7/9/22
Norma Pineda Munoz	7/12/22
Angelica Gomez	7/16/22
Jose Cruz	7/16/22
Steven Merriman	7/18/22
Jose Gamez Mauricio	8/1/22
Clyden Garner	8/3/22
Edwin Granados Hernandez	8/8/22
Francisco Canales Mejia	8/8/22
Ana Campos Rosales	8/9/22
Lamont Reed	8/14/22
Fatima Flores Sura	8/16/22
Rafael Ayala Navarro	8/16/22
Gustavo Zambrano	8/16/22
Lucita Alvarenga	8/16/22
Calla Boston	8/22/22
Rhonda Walker	8/22/22
Daphne Colbert	8/22/22
Bruno De Andrade	8/22/22
Rosa Berrios	8/25/22
Teresa Zalles de Duran	8/26/22
Carmen Castillo Cifuentes	8/29/22

MLS All-Star Press Event

Valarie and LeRoy Dock attended the MLS All-Star Week press event with D.C. United and local dignitaries including Washington, D.C. Mayor Muriel Bowser, D.C. United President of Business Operations Danita Johnson, D.C. United CEO and Co-Chairman Jason Levien, Destination D.C. President and CEO Elliott L. Ferguson II, Events DC President and CEO Angie M. Gates and Washington Metropolitan Area Transit Authority General Manager & CEO Randy Clarke. The Docks were invited by Dan Kelson, the Director of Premium Sales & Service for D.C. United. This event had the dignitaries discussing what it means to the community for All-Star to be in the Nation's Capitol.



Thank you for taking the time to read our newsletter!

WE'RE GETTING **SOCIAL**



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301-595-2577 (MD)
202-621-2260 (DC)
www.bolanainc.com
info@bolanainc.com