BOLANACONNECTION

September 2025



Congratulations to the Bolana 2025 Scholarship Recipients!!



We're proud to announce and celebrate the recipients of this year's Bolana Team Member Dependent Scholarships, awarded to outstanding Bolana employees and/or their family members. Each recipient received \$1,000 to support their educational goals. Special recognition goes to Daniela Urbina, who earned a bonus for her exceptional community service, and Leonardo Mercado, who received a bonus for achieving the highest GPA. Bolana is honored to support these bright individuals on their academic journeys. Keep striving and shining—we're cheering you on every step of the way!

Congratulations!

Thanks to the Bolana Scholarship Committee for facilitating the program: Patricia Banks, Tyrone Banks, LeRoy Dock, Valarie Dock, Angela Jackson & Shannon Timberlake



Benjamin Enriquez



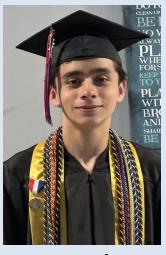
Cynthia Rivera Williams



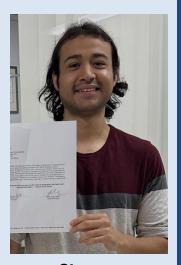
Daniela Urbina



Jennifer Elias Rivera



Leonardo Mercado



Steven
Francisco Flores Bonilla

Staying Connected: Catching Up with Past Scholarship Recipients

We love to hear from past award recipients and seeing where their educational paths and life journeys have taken them. Watching their growth and accomplishments is truly rewarding. We recently heard from Fernando Rosales, who received a Bolana Team Member Dependent Scholarship in 2021 & 2023 and we're excited to share an update on what he's been up to since receiving the award.



"I wanted to take a moment to sincerely thank you for all the support and the scholarship you have provided me. Your generosity has made a meaningful difference in my life and has truly helped me and my family during this journey. It has not been an easy road, but with your support, the encouragement of those around me, and the grace of the Lord, I was able to complete it. I am deeply grateful. Thank you again for believing in me."

- Fernando Rosales

Celebrating Bolana Family Graduates!

Congratulations to all Bolana Team Members and their loved ones who graduated this year! Whether completing high school, college, or another milestone in education, this achievement reflects tremendous dedication, perseverance, and hard work. We are incredibly proud of everything you've accomplished and can't wait to see what your future holds. Your success is an inspiration to us all—well done!



























Calvert County Schools Educational Support Professional of the Year!

Nery Makagonow, wife of Bolana District Manager, Sergio Serafini received the award for Calvert County Public Schools Educational Support Profressional of the Year at a dinner recognizing outstanding educational support and celebrating dedication to providing high-quality programs to prepare students for successful futures. Well Done Nery!



Introducing Baby Camila!

Bolana Team Member Carlos Rivera is celebrating the arrival of his granddaughter, Camila, born on August 14, 2025. Baby Camila weighed in at 6 pounds, 12 ounces. Congratulations to Carlos and his family on this wonderful new addition!

Welcome to the



Keeping Up With Former Bolana Intern Johari Branch

We're excited to announce that earlier this year, former Bolana intern, Johari Branch joined the DC Defenders! The Defenders defeated the Michigan Panthers to win the UFL Championship, the first in franchise history. They also were the 2025 Conference Champions.









Bolana's Thursday Lunch for the Homeless Program

Our Corporate Team continues our fifth year to meet every Thursday to prepare and provide 100 lunches weekly for the homeless.







"Alone we can do so little; together we can do so much." -Helen Keller

Prince George's Community College Scholarship Golf Tournament

Bolana provides support to the Prince George's Community College Scholarship Golf Tournament which is scheduled to take place on September 18, 2025 at Oak Creek Golf Club. Proceeds from this event provide scholarship opportunities for students in need and resources for the College to remove barriers in order to enhance and expand its efforts to address need-based aid for students and promote equitable outcomes for all learners.



Reid Temple Prayer Walk

Our President, Valarie Dock and General Manager, LeRoy Dock joined Reid Temple Church for their Payer Walk on 3/29/25 in Washington, DC. Participants walked from the Lincoln Memorial to the White House, praying for God's love, healing, provision and protection for those in need.









Team Members' Years of Service Recognition

The following team members have hire anniversary dates in the months of March thru July. These team members have been a member of the Bolana Team for at least 1 year. Thank you for your continued commitment to making Bolana a great place to work and being an asset to the team!! * = 5 or more years of service.

Cynthia Isaacs	06/01/2009**
Vicenta Hernandez	06/01/2009**
Tessa Cain	06/01/2009**
Phillip Nicely	06/02/2009**
Yanci Flores-Gomez	06/21/2009**
Pronzella Jenkins	06/17/2011**
Angela Enriques	06/01/2012**
Manuel Vazquez	04/16/2014**
Nilo Santana-Perez	04/01/2015**
Alexandra Cuello Vega	05/01/2015**
Norma Sorto Soriano	05/01/2015**
Manuel Rodriguez	05/27/2015**
Edilia Banos Salinas	06/06/2016*
Coralia Guardado	07/02/2016*
Helen Jacks	04/10/2017*
Glenda Sanchez	05/01/2017*
Miguel Huertas	05/04/2017*
Sandra Aguirre	04/04/2018*
Dario Garcia	05/01/2018*
Geraldina Hernandez Lazo	03/01/2019*
William Reyes	03/01/2019*
Teresa Moreira	03/01/2019*
Maria Salmeron de Fuentes	03/01/2019*
Jose Vargas	03/01/2019*
Jose Ramos	03/01/2019*
Carlos Contreras Umana	03/01/2019*
Fatima Gonzalez Cerritos	04/03/2019*
Karla Cetino	06/10/2019*
Xiomara Leiva	07/12/2019*
Darrencio Daniels	04/01/2020*
Jacqueline Guerra Rodriguez	
Banessa Hidalgo Espinoza	04/20/2020*
Evelyn Espinal	04/23/2020*
Erlinda Marquina	04/23/2020*
Gladys Lara	04/23/2020*
Eyby Banegas	05/11/2020*
Clelia Palacio	05/16/2020*
Maria Sanchez	05/28/2020*
Aracely Hernandez Martinez	03/01/2021
Miriam Ventura	03/06/2021
Massimo Serafini	04/16/2021
Maria Colindres	04/18/2021
Glenda Ding Chong	04/22/2021
Wayaka Jordan	05/01/2021
Celestino Hernandez	05/05/2021
Wendy Melendez	05/07/2021
Elba Sorto	05/07/2021
Fernando Reyes Monroy	05/07/2021
Rosa Rodriguez	05/21/2021
Diana Escobar Murcia	06/01/2021
Rosalba Vazquez Calixto	06/22/2021
Erika Lopez	07/16/2021
Shade Akintorin	07/20/2021

Darryl Williams	07/31/2021
Sonia Ruano	03/07/2022
Dominic McDonald	03/29/2022
Keyri Diaz	04/29/2022
Jose Alvarez	05/01/2022
Mauricio Rosales	05/01/2022
Yessenia Alvarez	05/01/2022
Teresa Salguero Rivera	05/16/2022
Ana Lara	05/10/2022
Jose Lara Gomez	05/20/2022
Vera Coates Kent	
Carlos Ventura	05/31/2022
Veronica Rivera	06/19/2022
	06/30/2022
Guadalupe Colocho	07/06/2022
Norma Pineda Munoz	07/12/2022
Angelica Gomez	07/16/2022
Jose Cruz	07/16/2022
Steven Merriman	07/18/2022
Wendy Manzanares Rodriguez	03/06/2023
Deyon Ross	03/06/2023
Yuri Velasquez Benitez	04/18/2023
Modesto Sanchez Zelaya	05/01/2023
Rosa Gonzalez Lopez	05/08/2023
Jose Banos Olivera	05/30/2023
Ana Mejia Alvarado	06/01/2023
Maria Del Cid Santizo	06/01/2023
Verenise Lopez	06/01/2023
Elsa Rivera-Huayre	06/01/2023
Jorge Sum	06/02/2023
Eduardo Salguero Garcia	06/15/2023
Nelda Oliva	06/17/2023
Brandon Sanchez	07/16/2023
Medalline Torres Rivera	07/24/2023
Jeisel Menjivar Diaz	07/24/2023
Maria Martinez	07/31/2023
Alex Velasquez Diaz	07/31/2023
Norfa Mendez Matias de Galvez	
Ana Mendez Matias	03/03/2024
Yuri Lopez Gonzalez	03/03/2024
Luz Lopez Maldonado	03/05/2024
Elida Rodriguez	03/20/2024
Stephanie Humphries	03/29/2024
Jose Cisneros Escalante	04/01/2024
Vilma Garcia	04/01/2024
Lizbeth Montalvan	04/01/2024
Angel Castro Gonzalez	04/16/2024
=	
Dina Poma Zuniga	04/16/2024 04/16/2024
Factor Lopez	
Victor Orellana Almendarez	04/17/2024
Angelica Sarat	04/29/2024
Catherine Archie	05/01/2024
Leroy Marshall	05/01/2024
Francesco Serafini	05/01/2024

Nery Makagonow Garcia	05/11/2024
Bladen Hernandez Ruiz	05/14/2024
Clara Perez	05/16/2024
Romina Tapia Soto	05/18/2024
Amanda Perez y Perez	05/20/2024
Jayda Johnson	05/21/2024
Jacqueline Sanchez Medrano	05/30/2024
Elmer Diaz Rodriguez	05/30/2024
Jovon Joyner	06/01/2024
Damon Moore, Jr.	06/01/2024
Jennifer Rivera Elias	06/04/2024
Adelina Morales	06/07/2024
Estefania Yucailla Quishpi	06/13/2024
Shanita Gilyard	06/16/2024
Visail Rivera Garcia	06/17/2024
Carletta Randolph	06/20/2024
Niya Elliot	06/25/2024
Maria Mejia De Holtz	07/01/2024
Nelson Vides	07/01/2024
Elking Garcia Matute	07/01/2024
Jimmy Garcia Matute	07/01/2024
Iris Garcia Lopez	07/01/2024
Kobe Fenwick	07/01/2024
Ruth Quiche	07/01/2024
Rosa Gomez de Rodriguez	07/01/2024
Marc Cunningham	07/01/2024
Dennie Escamilla Chavez	07/01/2024
Vilma Gabriel Martinez	07/01/2024
Ines Sorto Amaya	07/01/2024
Ismael Pena Menjivar	07/01/2024
Erick Robinson	07/08/2024
Martha Martinez Soliz	07/16/2024
Octavia Alford	07/16/2024
Carol Heiston	07/31/2024



What Some of Our Clients Have to Say...

We want you to know how pleased we were with the job that was done. The house was wonderfully cleaned from top to bottom! When Mr. Franklin Bonilla visited to inspect the property he wasn't sure if the paint could be removed from the hardwood floors. He said they would be cleaned and the team would do the best they could. Surprisingly, the floors had no paint stains in any of the rooms. Everything was immaculate - living and dining rooms, bedrooms, bathrooms, basement and kitchen. We would like to express our sincere gratitude...

Charley Mae Smalls Personal Representative 2801 Henderson Avenue

I wanted to take a moment to highlight the exceptional job Manuel has been doing at the property. His work ethic, attention to detail, and pride in keeping the grounds consistently clean and well maintained have really stood out. Beyond just keeping the area spotless, Manuel is always proactive - he keeps me updated on the status of the trashcans and recycle bins without needing to be asked. It is clear he takes ownership of his responsibilities and genuinely cares about the condition of the property. His reliability and dedication have made a noticeable difference, and I believe he deserves to be acknowledged for his contributions. I'd highly recommend considering him for a raise or any recognition program you may have in place - he's earned it.

Jarrell Wells Maintenance Supervisor Walker Avenue Apartments

Bolana has provided yet another exceptional year of cleaning for St. Andrew's Episcopal School. Our day porter and evening crew ensure that our campus is clean and ready for the nearly 900 students and employees that are here each day. Bolana has always been open to feedback, frequently checking in via email and in person to address all concerns. They have assisted in multiple special events throughout the year, ensuring our events run smoothly. We are grateful for all that Bolana does for our community.

Jaime Howenstein
Operations Coordinator
St. Andrew's Episcopal School

I wanted to share some positive feedback about Sanae's first day onsite. During a community event Monday night, our Board President mentioned - very enthusiastically - that Sanae had already reorganized the package closet, and she had only been here for a few hours. That kind of initiative and attention to detail made a great first impression and didn't go unnoticed. Please extend our thanks and appreciation to her. We're looking forward to working with her and the rest of the Bolana team.

Michelle R. Traore General Manager The Monroe at Virginia Square

I just wanted to let you know what a great job you guys did in cleaning up the trash room over at Cove Point 2. I know what a challenge it was in undertaking that job and the difference between start and finish was amazing. Please pass along my thanks to anyone involved in getting the trash room into an acceptable condition.

Toby Hyder
Assistant Property Manager
Cove Point I & II

Reid Temple AME Church desires to partner with companies and businesses that provide an excellent service, integrity, and like-minded individuals for the betterment of God's Kingdom. Since our partnership with Bolana Enterprises, we have seen that come to pass. Their dedication to supporting with quality, respect, and reliability has proven to be the heart of the company. It has been a pleasure to experience their work ethic and professionalism, and we look forward to all that God will continue to do!

Courtney P. Coleman, M.Div. Events & Programs Manager Reid Temple AME Church



ISSA Clean Advocacy Summit

Bolana's Marc Cunningham participated with BSCAI at the ISSA Clean Advocacy Summit in Washington, DC in March. This annual event provides a unique opportunity to help shape the future of the cleaning and facility-solutions industry. Participation allows industry leaders to engage and build strong relationships with members of Congress and make sure that the concerns of contract cleaners and our industry are represented with lawmakers.





Corporate Team Spotlight...

Chance Lewis, III - Bolana's Corporate Alliance Officer!

Chance Lewis, III has joined the Bolana Team full time as of April 2025. With over 38 years of professional experience, Chance brings а rich and diverse background to the team. His career has spanned corporate sales. management, registered building service management (RBSM), and specialized fabric and cleaning. This unique blend of business insight and hands-on industry expertise reflects decades of dedication and results-driven performance. Outside of work. Chance enjoys international travel and dancing-two passions that reflect his energetic and adventurous spirit.





Women Elevating Women (WEW)

We are excited to announce that our President, Valarie Dock has been named to the Women Elevating Women Advisory Council Board! WEW's guides women entrepreneurs and executives, creating a nurturing environment that champions individuals, granting them influence, access to opportunities, and shared resources.

Meet Our New Advisory Council Members

Congratulations









Bolana Concierge Team

Our Bolana Concierge Team held a fun Breakfast On the Go Event at one of our client sites to show our client's appreciation for their residents. These events provide a great opportunity to connect, share some morning cheer, and start the day off right with a little something special.



Bolana Corporate Team Retreat

Team Bolana gathered in Ocean City, Maryland in May for our annual Corporate Retreat. This is a four day event focused on growth, connection, and collaboration. The event featured engaging training sessions and interactive team building workshops to strengthen creativity, communication and leadership skills—key for supporting both internal and external clients. Dedicated family time allowed for relaxation and fun, capped off by the Bolana Team Family Dinner—an evening of connection and celebration.

























Thank you for taking the time to read our newsletter!









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